

What to Expect

The 404 VERH Internal Medicine Team is committed to providing you and your animal companion with the best care possible. To help you organize and plan your day we are providing you with an overview of what to expect prior to, and during your appointment. Please take some time to review the list below and feel free to contact us with any questions or concerns.

1. We require all patients to be fasted from 10pm food only (water is OK) the evening before their appointment; this is to facilitate any diagnostic tests (such as abdominal ultrasound) that may be required. However, some exceptions include diabetic and neonatal patients. If you feel this applies to your pet, or you are concerned about the fasting, please contact us prior to your appointment for more information.
2. Please bring all medications your pet is currently receiving with you to the appointment.
3. An estimate will be provided to you during the appointment with the recommended diagnostic tests, and we will discuss this with you during the appointment. If you would like to proceed with the recommended tests, you will be required to leave a deposit with our front desk, as well as a contact number that we can best reach you at during the day.
4. If your pet requires a procedure (i.e. ultrasound) we will do our best to offer same day service. However, this will require your pet to stay with us for the day, as we do our procedures in the afternoon. Discharges are generally after 5pm, but we are a 24hr facility, if this time does not work for you, we can arrange a pick up time after 5pm.
5. On our service, we work with interns. Our interns are **fully licensed veterinarians** that are undergoing further training on their pathway to become specialized. You may meet the intern prior to the specialist, as they gather the preliminary history and help us in providing the best care possible for your pet.

Following your appointment, a discharge letter summarizing your pet's visit will be sent to you and your referring veterinarian. We look forward to meeting you and your pet at the upcoming appointment!

Sincerely,

The Internal Medicine Team at VCA Canada 404

Doctors:

Dr. Bronwyn Rutland BSc (VB) BVMS (Hons)
Diplomate of the American College of Veterinary Internal Medicine (ACVIM)
Head, Internal Medicine

Dr. Julie Walter BSc DVM
Residency-trained in Small Animal Internal Medicine Internal
Medicine

Registered Veterinary Technicians:

Laura Perry, RVT
Michelle Scobie, RVT

Animal Care Attendants:

Kristen Matthews, ACA
Julie Noguera, ACA

