**Boarding Consent**

**General**Please ensure that the contact information that you have provided to VCA Canada Birchmount Animal Hospital and its Team Members (henceforth known as ‘Birchmount’) is fully accurate and up-to-date.

**Requirements**Your pet must be in good health and not have been exposed to any contagious diseases within 30 days prior to arrival to the facility. Please inform Birchmount if your pet requires additional considerations during their visit. Please also inform Birchmount of any pre-existing medical concerns or if your pet is currently taking medications or supplements.

The only belongings permitted to stay on-site with your pet are their food, treats, and any medication or supplements they are taking. Raw food is not accepted, however we do accept cooked food that we can freeze and warm up. We have lots of blankets, beds, and towels to make everyone comfy and cozy!

We require your pet to be up to date on the following vaccines/treatments prior to arrival:

Dogs:

* Rabies
* DA2PP
* Bordatella
* Monthly veterinary flea and tick prevention
* A fecal (poop) test showing a negative result within the past 6 months
* Spay or neuter at 7 months of age
* Boarding Consent Form
	+ (if your pet it staying for one or more nights)
* Personality Profile

Cats:

* Rabies
* FVRCP
* Monthly veterinary flea and tick prevention
* A fecal (poop) test showing a negative result in the last 12 months
* Spay or neuter at 7 months of age
* Boarding Consent Form

If your pet is a medical patient at another animal hospital, we must have the updated vaccination/treatment records prior to your pet’s check-in time.

**Health & Behaviour**
Birchmount may have a veterinarian treat/hospitalize your pet if deemed necessary. Every attempt will be made to contact you should this occur. You agree to pay any and all medical charges prior to taking your pet home.

While we do everything in our power to avoid it, sometimes dogs playing in a group setting may incur injuries such as sore muscles and joints, nicks, cuts, puncture wounds, and fatigue. All accidents/incidents will be communicated to you by Birchmount. You accept and acknowledge that these may occur and that Birchmount is not liable for these incidences.

Our top priority is your pets’ health and safety. You hereby state that your pet has not harmed or shown aggression toward any human or other animal. We reserve the right to remove your dog(not applicable to feline guests) from the group should they show any aggressive, destructive, or harmful behavior. Please ensure you have completed the Pet Personality Profile for your dog(not applicable to feline guests) and that it is on file with us.

It is our goal that each and every dog in our care receive the best group play experience possible. This sometimes means scheduling dogs who don’t get along on separate days. Please give us as much notice as possible for your desired schedule for Daycare and we will do our best to accommodate.

**Appointment Times**

We take special care to schedule your pet’s check-in and check-out appointments. Please arrive on time to ensure that our team can check your pet in and out in the most efficient manner possible. If you arrive late for your check-out appointment you may be subject to late check-out fees.

Please pick up your pet no later than 30 minutes prior to the facility closing. If your pet is not picked up after 3 days without prior communication or notice, we will attempt to contact you both by telephone and by registered mail. You acknowledge that if your pet is not picked up after one week (7 days) we reserve the right to surrender them to a shelter of our choosing based on availability.

**Photo Consent**

By signing the document, I hereby grant my expressed consent for Birchmount Animal Hospital to take photographs, and videos. I hereby grant VCA Canada Birchmount Animal Hospital the right and permission to use, re-use, publish and re-publish images of my pet in the following formats:

* ▪ Publications (newsletters, brochures, projects, etc.)
* ▪ Press/media releases (online and printed articles and announcements)
* ▪ Advertising materials ▪ Birchmount website – vcacanada.com/birchmount
* ▪ Corporate website – vcacanada.com
* ▪ Social media platforms (Facebook, Twitter, Instagram, YouTube etc.)

By signing this consent, I acknowledge that, for valuable consideration, I hereby release and forever discharge VCA Canada Birchmount Animal Hospital and the owners, officers, agents, and employees from and against any and all claims, damages or suits which may arise from the use of the photographs, videos or likenesses for VCA Canada Birchmount Animal Hospital, including, but not limited to, he exhibition of the abovenamed pet’s photograph or likeness or publication of the pet’s name

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

By signing below, I accept, acknowledge and consent to the above requirements. This consent must be filled in for each individual boarding stay.

Thank you for trusting us with the care of your family.

Your Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Pets Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_